KIDZ MOVER AGREEMENT FOR TRANSPORTATION GENERAL TERMS AND CONDITIONS

The Kidz Mover, will provide scheduled transportation pursuant to the following terms and conditions:

- 1. Through this contract, Kidz Mover, agrees to provide transportation to and/or from the designated locations for the agreed upon dates of service.
- 2. We will always strive to be on-time, however, pick up/drop off time estimates are +/- 15 minutes of scheduled time(s) and can vary based on traffic flow and weather conditions, and thus are subject to change. Other contingencies like traffic congestions, accidents along the route and other children being late can also cause delays, which are beyond our control. Kidz Mover shall not be held responsible for such delays.
- 3. Any time that your child will not require transportation as scheduled, notification must be made to Kidz Mover offices no less than four (4) hours prior to the scheduled pick-up time. Parents/Caregiver/Legal guardian may e-mail kidz@kidzmover.com or call 305-979-8786. For each failure to provide this notification there will be a \$30.00 service charge on the next invoice.
- 4. All services are prepaid and nonrefundable. We cannot provide refunds or credit for any reasons including but not limited to absences, cancellations, holidays, school breaks, sick days, expulsions or suspensions, weather conditions such as Hurricanes, tropical storms and other weather related conditions outside of our control. All fees are prepaid and nonrefundable.
- 5. Due to consideration for all our customers, maximum wait time at the assigned pick up location would be ten minutes (10) from the time the Van arrives to such location. It is advised that the children be ready and waiting outside for our van to ensure on-time arrival at your school/activity.
- 6. If for some reason, Kidz Mover fails to pick up your child due to an unplanned or emergency situation, you will be credited with that absence on your next statement. If we are unable to continue to provide transportation for any reason, you will receive notice 10 business days prior to any change being implemented.
- 7. If your child rides with Kidz Mover more times than is specified by this agreement, you will be billed for the additional trips at the applicable rates.
- 8. Seat belts or child restraint chairs are required for all passengers on Kidz Mover vehicles. Kidz Mover reserves the right to terminate transportation for any child that does not cooperate with the use of seat belts or car seats.
- 9. Kidz Mover reserves the right to cancel this agreement without notice at any time due to disciplinary problems with a child while riding our vehicles.
- 10. Kidz Mover is not liable for the health, safety or welfare of your child once your child is dropped at the agreed destination.
- 11. Any damage to our property caused by a rider is the responsibility of the Parent/ Guardian.

PAYMENT TERMS AND SERVICE CHARGE PREPAYMENT REQUIRED: All billing is done electronically. Full prepayment must be made by due date established on your electronic invoice in order to provide service. All prepaid transportation is non-refundable.

RATES PER WEEK/MONTH: Applies for service exceeding three days in one week.

LATE FEE/ CANCELLATION OF SPOT IN VAN: You will be charged \$10.00 per day late fee until the day invoice has been paid in full. If after 10 days from the due date, payment has not been made, the specific spot assigned to that child will be cancelled.

NO-SHOW / MISSING ADULT AT DROP OFF: Your child's safety is of utmost importance to us. If your child is unable to be left at the specified drop-off location due to being locked out, an adult not being there upon arrival, unforeseen changes in your child's extracurricular activities, etc., Kidz Mover will contact the parent/guardian to get an alternative drop off location. There will be, however, a \$25.00 surcharge if the driver has to wait for more than 5 minutes, take the child on another ride, or do a "second delivery." We request that parents please have a back-up plan for these situations and discuss them with your child.